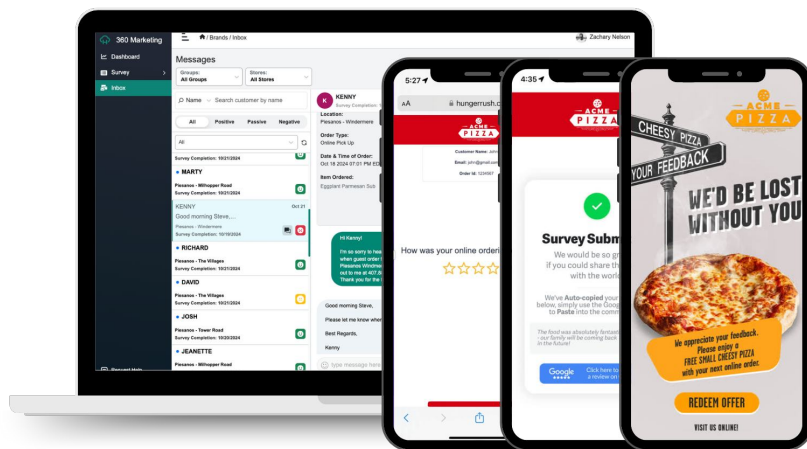


Feedback & Surveys

Listen. Respond. Grow.

Feedback is a smart customer survey and engagement tool that helps restaurants deepen connections with online customers.

Address customer issues in real-time using AI Reply featuring “Match My Brand”, reward satisfied customers, and encourage positive Google reviews—all from one central dashboard.



Why Restaurants Love It

Effortlessly Manage Feedback

- Engage with guests before they post unhappy reviews online
- Instant notifications for quick informed responses.
- Respond to feedback in one dashboard for customer communications powered by AI.
- Trend Reports across locations to gain actionable insights.

Drive Customer Loyalty

- Build and grow your online revenue
- Appreciation campaigns to drive repeat orders.
- Direct customer engagements to build relationships with your guests.

Strengthen Brand Reputation

- Encourage happy customers to support your online brand
- Google Review integration prompts 5-star customers to share online.

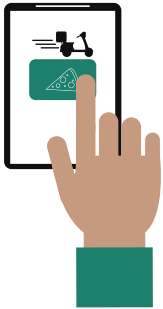


“The guest feedback portal has made a positive impact on our operation. It gives us direct insight into our guests’ experience and allows us to follow up with them.”

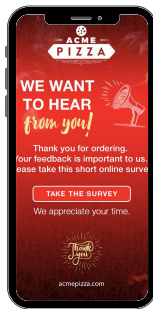
—Joel Mills, Co-founder of Piesano’s

How It Works

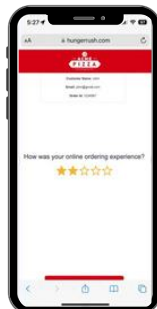
Survey Submitted with 2-Star“Negative” Feedback



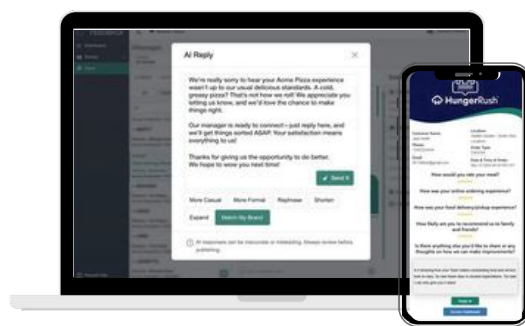
Customer
places an
online order



Feedback invitation is sent 90 minutes later



Customer
gives 2-Star
feedback

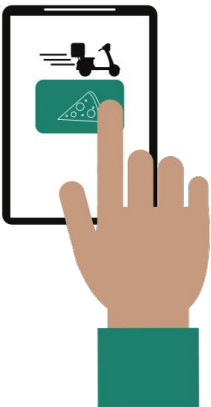


Restaurant receives email & responds directly with Inbox & AI Reply

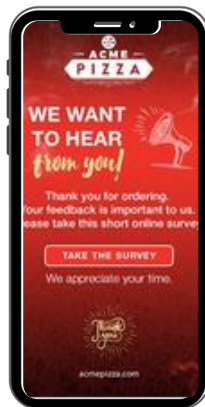


Customer feels
heard &
appreciated

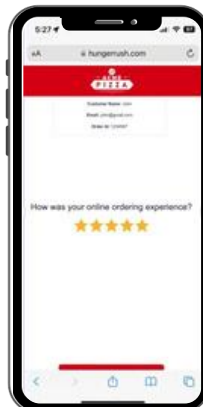
Survey Submitted with a 5-Star “Positive” Feedback



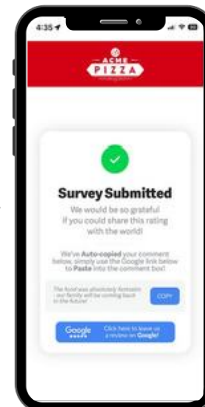
Customer places an online order



Feedback invitation is sent 90 minutes later



Customer
gives 5-Star
feedback



Customer is
redirected to
Google



Customer is sent
a one-time
Thank You

About HungerRush

HungerRush is a leading provider of integrated restaurant technology solutions. We partner with restaurants of all sizes and cuisine types—from single locations to multi-unit brands. Backed by restaurant, technology, and marketing experts who are *always by your side*, our cloud-based POS Platform connects digital ordering, delivery, guest engagement, kitchen operations, reporting, marketing, and payment processing in one system.

Ready to Get Started?

Setup is fast and easy, and our dedicated team is here to guide you every step of the way.