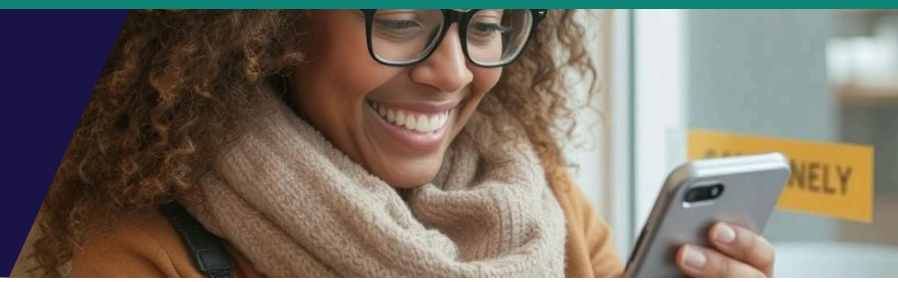
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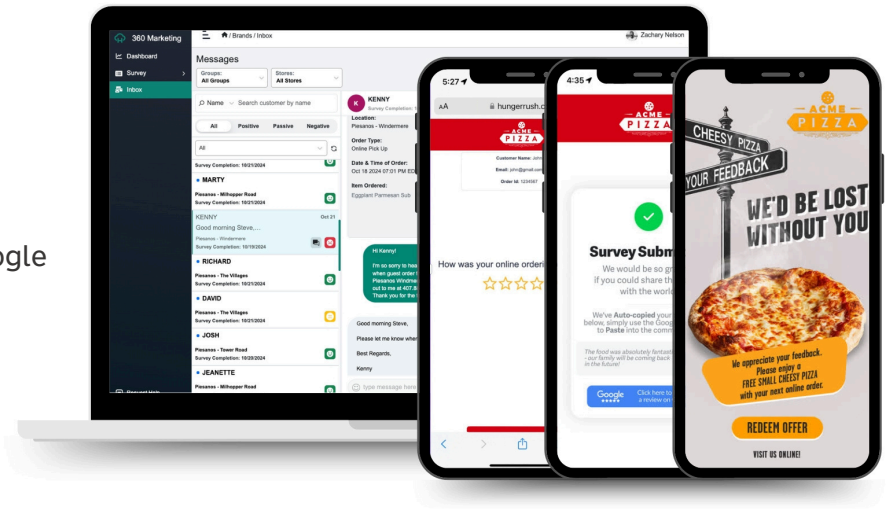
FEEDBACK

Listen. Respond. Grow.



Feedback is a smart customer survey and engagement tool that helps restaurants deepen connections with online customers.

Address customer issues in real-time, reward satisfied customers, and encourage positive Google reviews—all from one central dashboard.



Key Benefits

Effortlessly Manage Feedback

Engage with guests before they post unhappy reviews online

- ✓ **Instant notifications** for quick, informed responses.
- ✓ **Respond to feedback** in one dashboard for customer communications.
- ✓ **Trend Reports** across locations to gain actionable insights.

Drive Customer Loyalty

Build and grow your online revenue

- ✓ **Appreciation campaigns** to drive repeat orders
- ✓ **Direct customer engagements** to build relationships with you guests

Strengthen Brand Reputation

Encourage happy customers to support your online brand

- ✓ **Google Review integration** prompts 5-star customers to share online

PIESANOS STONE FIRED PIZZA

"The guest feedback portal has made a positive impact on our operation. It gives us direct insight into our guests' experience and allows us to follow up with them,"

- Joel Mills, Co-founder of Piesano's

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Data Sheet

How it Works

Survey Submitted with 2-Star “Negative” Feedback

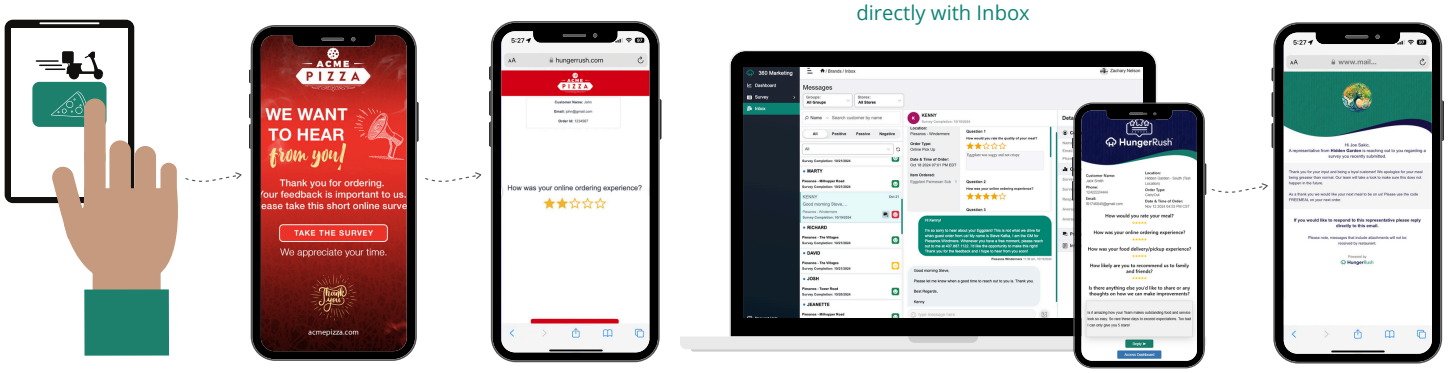
Customer places an online order

Feedback invitation is sent 90 minutes later

Customer gives 2-Star feedback

Restaurant receives email & responds directly with Inbox

Customer feels heard & appreciated



Survey Submitted with a 5-Star “Positive” Feedback

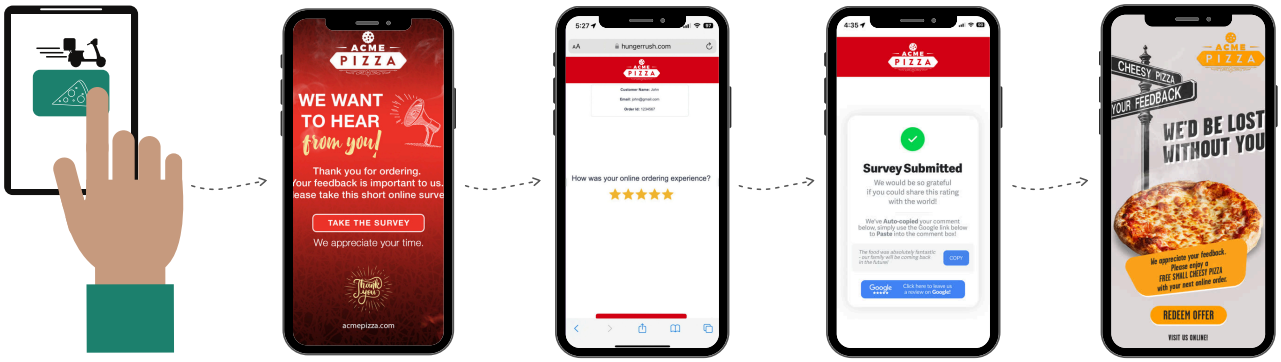
Customer places an online order

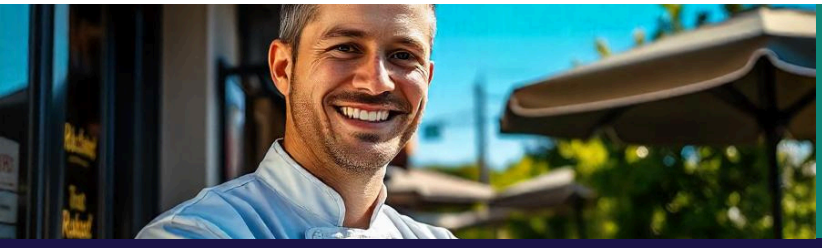
Feedback invitation is sent 90 minutes later

Customer gives 5-Star feedback

Customer is redirected to Google

Customer is sent a one-time Thank You





Ready to Get Started?

Setup is fast and easy, and our dedicated installation team is here to guide you every step of the way.

hungerrush.com **Request a demo**

About HungerRush

HungerRush is a leading provider of integrated restaurant solutions. HungerRush 360 is our flagship Cloud POS system that makes it easier to delight guests, drive loyalty, and manage restaurants from anywhere. The all-in-one system integrates digital ordering, delivery, customer engagement, restaurant management, and payment processing features with flexible soware designed to give operators of all sizes more insight into their customers, more control over their operations, and more power to profitably grow their business.

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